



## **Robotics Support Representative**

### **Summary**

We are seeking an individual to assist with supporting our exciting Studica Robotics product line. This position will work directly with our technical management team on a variety of day-to-day tasks. Must have experience with a FIRST robotics team.

### **Responsibilities:**

- Program and assemble robotics kits, product, and parts
- Create documentation, including assembly instructions and training materials
- Provide technical support to customers via phone and email
- Respond to customer inquiries via email and phone
- Assist with product evaluation and testing
- Other duties tasks as directed by management
- Occasional representation at trade shows and other events

### **Skills:**

- Proficiency with CAD design software
- Organized, detail oriented and ability to stay on task.
- Ability to multi-task, prioritize, manage time effectively and work independently.
- Strong work ethic with a positive attitude
- Technical customer service experience is expected

### **Education & Experience:**

- College or Higher, preferably in Engineering Technology
- At least one year of participation with a FIRST FTC or FRC Robotics team, is required

### **Job Type:**

- In-office full time, Monday to Friday, 9:00am - 5:00pm

**Apply by emailing your resume to [sales@studica.com](mailto:sales@studica.com)**